Carle Financial Assistance Programs

At Carle Health, we believe that the cost of healthcare should not stop anyone from receiving necessary care. Our patients may be able to receive free or discounted care through one of our financial assistance programs. Completing a financial assistance application will help Carle Health determine if you may be eligible to receive free or discounted services. Additional information such as the Carle Health Financial Assistance Program application, participating providers, plain language summary and policies are available at carle.org/FinancialAssistance.

Eligible Services

Eligible Services are those services provided in accordance with the generally accepted standards of medical practice by one of the following Carle Health entities*:

- Arrow Ambulance, LLC
- Carle Foundation Hospital
- Carle Health Home Care
- Carle Health Home Infusion
- Carle Health Hospice
- Carle Physician Group
- Carle Danville Surgery Center
- Carle Champaign Surgery Center
- Carle Health Therapy Services

Carle Hoopeston Regional Health Center and Clinic Locations:

- Carle Cissna Park
- Carle Danville Medical Office Center at The Riverfront
- Carle Mattoon on Hurst
- Carle Milford
- Carle Rossville
- Carle Tuscola
- Carle Watseka
- Carle Hoopeston at Charlotte Ann Russell
- Hoopeston Community Memorial Hospital

Carle Richland Memorial Hospital and Clinic Locations:

- Carle Bridgeport
- Carle Olney - Family Practice Clinic
- Carle Olney - Primary Care Clinic
- Carle Richland Memorial Hospital
- Carle West Salem

Carle BroMenn Medical Center and Clinic Locations:

- Carle West Physician Group
- Carle BroMenn Outpatient Center
- Carle BroMenn Comfort and Care Suites

Carle Eureka Hospital and Clinic Locations:

- Carle Eureka
- Carle El Paso

Carle Health Greater Peoria and Clinic Locations:

- Carle Health Methodist Hospital
- Carle Health Pekin Hospital
- Carle Health Proctor Hospital
- Carle Health Methodist Medical Group
- Carle Health Methodist Physician Group
- Carle Health ProHealth Physician Group

You can apply for assistance by:

- Downloading an application through our website at carle.org/FinancialAssistance.
- Obtaining a financial assistance application at any of our registration desks throughout our facilities and clinics.
- Requesting an application be mailed to you by:
  - Calling Patient Financial Services at (888) 71-CARLE, (888) 712-2753; or
  - Writing Carle Health Financial Assistance Program at P.O. Box 4024, Champaign, IL 61824-4024.

Eligibility will be determined once a completed application is received by Carle Health. Staff will review your application, and if approved, match you with the most beneficial financial assistance program at Carle Health. Patients will not be charged more for care than Amounts Generally Billed (AGB) to those patients who have insurance.

*Additional providers may provide services at a Carle Health location who are not participating under the Financial Assistance Program. View listing of excluded services at carle.org/FinancialAssistance.

2026 Carle Health Financial Assistance Programs (CFAP)

Effective Date 1/15/2026

Family Size	200%	300%	400%	600%
1	$31,920	$47,880	$63,840	$95,760
2	$43,280	$64,920	$86,560	$129,840
3	$54,640	$81,960	$109,280	$163,920
4	$66,000	$99,000	$132,000	$198,000
5	$77,360	$116,040	$154,720	$232,080
6	$88,720	$133,080	$177,440	$266,160
7	$100,080	$150,120	$200,160	$300,240
8	$111,440	$167,160	$222,880	$334,320
Add per Each Additional Person	$11,360	$17,040	$22,720	$34,080
Program Eligibility	100% Financial Assistance	50% CFAP and IL Hospital Uninsured Discount Program Max	CAP 40% of Income	IL Hospital Uninsured Discount Program Max

Amounts Generally Billed (AGB) to Carle Health Financial Assistance Program participants will be determined by Medicare fee-for-service together with all private health insurers, during a prior 12-month period.

1. AGB determined through calculations of sum of all payments plus the sum of all bad debt and charity care adjustments divided by the sum of all charges in the time frame.
2. Time frame included in method is for October 1 through September 30 of the prior calendar year.

Carle Health

carle.org

Carle Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, gender identity and sex characteristics) or ability to pay. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-217-383-2543. UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-217-326-0340. 1223CW

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